

QUALITY POLICY

At COEMMO, we understand that quality in both service and products is a customer right and, as such, must be a priority objective throughout our entire organization, including management, quality, production, logistics, and administrative management.

Our business strategy is based on a comprehensive view of customers, markets, products, proposals, environmental impact, information management, and technical knowledge in order to generate and deliver value. This drives us to continuously implement, monitor, and review our Quality Policy, based on the following principles:

- 1. TO UNDERSTAND THE NEEDS, EXPECTATIONS, AND REQUIREMENTS OF OUR CUSTOMERS IN TERMS OF SERVICES, PRODUCTS, AND VALUE CREATION, ENABLING US TO CARRY OUT A COMPREHENSIVE ANALYSIS AND ASSESSMENT OF ALL INTERESTED PARTIES WITHIN THE SUPPLY CHAIN, SO THAT WE CAN PROPERLY DEFINE OUR PROPOSAL AND TECHNICAL SOLUTION.**
- 2. TO CONTINUOUSLY IMPROVE OUR PROCESSES WITH THE AIM OF REMAINING COMPETITIVE IN OUR VALUE PROPOSITION, ACHIEVING AN OPTIMAL BALANCE BETWEEN QUALITY – TECHNICAL SOLUTION – SERVICE – PRICE.**
- 3. TO PROMOTE COMMUNICATION AMONG COEMMO'S INTERNAL STAFF WITH THE AIM OF IMPROVING BOTH PERSONALLY AND PROFESSIONALLY, THROUGH NEW KNOWLEDGE, PROCESSES, TECHNICAL SOLUTIONS, TASK OPTIMIZATION, AND WORKPLACE IMPROVEMENTS, AS TOOLS TO FACILITATE VALUE CREATION FOR ALL INTERESTED PARTIES.**
- 4. TO MONITOR AND CONTROL COEMMO'S OVERALL MANAGEMENT IN ORDER TO STRENGTHEN THE COMPANY'S POSITION IN THE MARKET, SUPPORT STABLE AND QUALITY EMPLOYMENT, AND GUARANTEE CONTINUITY IN THE PROVISION OF SERVICES AND PRODUCTS TO OUR CUSTOMERS.**
- 5. TO COMMIT, AS A COMPANY WITH VALUES AND SOCIAL RESPONSIBILITY, TO ACTING ACCORDING TO ENVIRONMENTAL SUSTAINABILITY CRITERIA, APPLYING THE 3Rs IN OUR DESIGNS: REDUCE, REUSE, AND RECYCLE, WHILE WORKING TOWARDS THE MAXIMUM INTEGRATION OF OUR ACTIVITY WITHIN THE CIRCULAR ECONOMY.**

This is our Quality Policy and our commitment, from Management to the entire COEMMO organization, towards our customers, suppliers, employees, and the wider social environment.

Management
10/10/2022
Mr. Francesc Forns i Molet

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